## Scorecards

## **Police**

		APD Strategic Objectives  Crime (30%) 2 0					
	ΔW	Name	Actual	Target	Variance	Variance %	Time Period
,	Δ	Part 1 Crime -Homicide	9.30	9.20	0.10	1.09%	Jun FY 09
•	Δ	Part 1 Crime -Rape	11.00	16.70	-5.70	34.13%	Jun FY 09
	Δ	Part 1 Crime -Robbery	265.10	253.60	11.50	4.53%	Jun FY 09
	Δ	Part 1 Crime -Aggravated Assault	321.80	326.00	-4.20	1.29%	Jun FY 09
	₩	Part 1 Crime -Burglary	791.40	519.30	272.10	52.40%	Jun FY 09
	▼	Part 1 Crime -Larceny	1,709.80	1,436.00	273.80	19.07%	Jun FY 09
	Δ	Part 1 Crime -Auto Theft	570.00	438.60	131.40	29.96%	Jun FY 09
ı	<b>A</b>	Part 1 Crime	3,678.20	3,110.20	568.00	18.26%	Jun FY 09
		rance Rate of Crimes (10%)					
J	Δ₩	Name	Actual	Target	Variance	Variance %	Time Period
	_	Crime Clearance Rates -Homicide	81.1%	67.0%	14.1%	21.0%	Jun FY 09
	Δ	Crime Clearance Rates -Rape	68.9%	49.0%	19.9%	40.6%	Jun FY 09
	-	Crime Clearance Rates -Robbery	21.7%	31.0%	-9.3%	30.0%	Jun FY 09
	Δ	Crime Clearance Rates -Aggravated Assault	59.9%	56.0%	3.9%	7.0%	Jun FY 09
	▼	Crime Clearance Rates -Burglary	9.7%	15.0%	-5.3%	35.3%	Jun FY 09
1	-	Crime Clearance Rates -Larceny	20.3%	19.0%	1.3%	6.8%	Jun FY 09
ı	Δ	Crime Clearance Rates -Auto Theft	10.2%	14.0%	-3.8%	27.1%	Jun FY 09
		p High Quality Police Staff (20%)					
	Δ₩	Name	Actual	Target	Variance	Variance %	Time Period
ı	₩	Recruit Officers	5	20	-15	75%	Jun FY 09
l	▼	Specialized Training	9,172	12,780	-3,608	28%	Feb FY 0
	▼	Employee Attrition Rate (%)	10.0	6.8	3.2	47.1%	Jun FY 09
	Δ	Percent of Budgeted Positions Filled -Sworn	99.00%	100.00%	-1.00%	1.00%	Jun FY 09
>		Percent of Budgeted Positions Filled -Civilian	91.00%	100.00%	-9.00%	9.00%	Jun FY 09
•	Δ	Percent of Budgeted Positions Filled -Civilian					

## Scorecards

## **Police**

ア No filter		lter	APD Strategic Objectives									
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period				
•	<b>A</b>		Average Response Time to High Priority Calls (min)	14.2	10.0	4.2	42.1%	Jun FY 09				
<b>&gt;</b>	₩		Average Time From Dispatch to Officer Arrival (min) -High Priority 911 Calls	7.38	7.00	0.38	5.43%	Jun FY 09				
•			Overall Calls Recieved -911+Q6	95,679	94,615	1,064	1%	Jun FY 09				
			Number of Calls Dispatched -911	40,448	31,915	8,533	27%	Jun FY 09				
•	▼		Overall Number of Calls Field Initiated	28,229	25,828	2,401	9%	Jun FY 09				
	▼		Average Speed to Answer Calls (sec) -911	20	10	10	100%	Jun FY 09				
•	<b>A</b>		Average Call Duration By Call Taker (min) -911	2.53	1.30	1.23	94.62%	Jun FY 09				
•	-		Average Time Taken By Dispatcher (min) -911	20.00	2.00	18.00	900.00%	Jun FY 09				
•	▼		Average Time From Dispatch to Officer Arrival (min) -911	7.38	10.00	-2.62	26.20%	Jun FY 09				
	<b>A</b>		Overall Average Reponse Time (min) -911	28.16	18.00	10.16	56.44%	Jun FY 09				
•	<b>A</b>		Percent of Calls Dispatched on Time by Priority	87.30%	85.50%	1.80%	2.10%	Jun FY 09				
B			Percent 911 calls answered in 10 seconds					Aug FY 10				
B			Percent 911 calls answered in 20 seconds					Aug FY 10				
Improve Traffic Safety (10%)  □ 0 ♦ 0 □ 0 4												
8	Δ₩		Name	Actual	Target	Variance	Variance %	Time Period				
8			Traffic Accidents	2,179				Jun FY 09				
B			Number of Traffic Accidents -Injury	391				Jun FY 09				
B			Number of Traffic Accidents -Fatality	1				Jun FY 09				
8			DUI Citations Issued	82				Jun FY 09				
	Maintain Accreditation (10%)  ■ 0 ♦ 0 ● 1 ♣ 0											
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period				
•	-		Accreditation Score	4	4	0	0%	Jun FY 09				
	Other metrics $0 \diamond 0 \circ 0 \cdot 1$											
8	ΔΨ		Name	Actual	Target	Variance	Variance %	Time Period				
ß			Tons of CO2e Greenhouse Gas Emissions (Annual) -APD - Sustainability	655				FY 08 Q2				